



# Pediatric Telephone Protocols: Office Version

*Barton D. Schmitt MD FAAP*

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## **Pediatric Telephone Protocols: Office Version** Barton D. Schmitt MD FAAP

Authored by renowned telehealth pioneer Barton D. Schmitt, MD, FAAP, *Pediatric Telephone Protocols* provides proven solutions for consistently high-quality telephone care. This popular resource from the American Academy of Pediatrics features more than 125 tested decision-support protocols spanning 98% of common pediatric complaints—everything from abdominal pain and anaphylaxis to thrush, tick bite, and trauma.

Here's the help triagers need to handle calls with complete confidence.

- Highlighted triage assessment questions—step-by-step checklists to help gauge the urgency of patient problems and select the appropriate disposition
- Parent-reassuring home care instructions
- Prescription and nonprescription medication questions, dosages, and recommendations
- Detailed User's Guide—a valuable training tool for triage and advice personnel
- Reproducible telephone log sheets—standardize call documentation and save charting time
- Quality assurance checklist—for staff training and evaluation, enhanced caller satisfaction
- Urgent updates—immediate Web access to protocol changes
- Spiral-bound format—lies flat for convenient use

The 14th Edition has been updated from cover to cover

**NEW** look and feel for streamlined triage—eye-appealing double-column format helps triagers scan relevant protocols more easily, zero in on callers' specific concerns more rapidly.

**Content updates**—more than 90% of all protocols revised, many extensively.

### **New protocols include**

Food Reactions  
Influenza Exposure  
Rash, Amoxicillin or Augmentin  
Vomiting With Diarrhea

**Robust Index**—for faster, easier searching by page number.

**Sharpened symptom definitions**—speed problem identification.

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